



RIVERSIDE SURGERY Barnard Avenue, Brigg DN20 8AS

Confidentiality of Patient Data

All patient information is confidential, and we comply fully with the Data Protection Act. All employees have access to this information in relation to their role and have signed a confidentiality agreement. Information may be shared, in confidence, with other NHS organisations in the interests of patient care.

CCTV is installed internally and externally for security. Recordings are used entirely at the discretion of the Partners and Business Manager including provision of images to the police or other official bodies and will otherwise comply with the Practice's Data Protection registration and the principles of patient confidentiality. Image data is held securely within the practice.

Please note that it is the Practice's policy to record all telephone calls for the purposes of patient and staff care, security, and dispute resolution. Recordings and their use will be at the Partners' and Business Managers discretion and will also comply with the Practice's Data Protection registration.

Protection against Viruses

Data is vulnerable to loss or corruption caused by viruses. Viruses may be introduced from floppy discs, CDROM/DVDROM, other storage media and by direct links via e-mail and web browsing.

Precautions to be Taken

- Virus protection software is installed on ALL computer equipment.
- The supplier of our clinical software manages the anti-virus software version control and regular updates.

The Organisation's Responsibilities

The organisation will ensure that employees fully understand all their responsibilities regarding confidential data. The employees will sign a written statement of the responsibilities they are undertaking towards the security of the data.

The organisation will also ensure that arrangements are in place for the confidential disposal of any paper waste generated at work or the employees' home.

The organisation will monitor and record when it is passing ownership of data to an individual (e.g. for project work or, research and development) and this will be individually and specifically authorised by the Caldicott Guardian. The individual may then need to be separately registered under the Data Protection Act 1998. The practice will otherwise fully comply with all aspects of data security as required under the Act.

The organisation will strictly apply the rules of confidentiality and in general will not release patient information to a third party without proper valid and informed consent, unless this is within the statutory exempted categories such as in the public interest, in which case the release of the information and the reasons for it will be individually and specifically documented and authorised by the responsible clinician.

Reviewed December 2020